

## BIT Directive - Anti Virus Requirement

08/19/2008

Effective immediately, all GovGuam personal computers are required to have active and current anti-virus software installed. An unknown number of computers within the GovGuam network are infected with viruses and 'spyware'. This is causing a host of problems including unauthorized rerouting of private email correspondence and undeliverable email because GovGuam servers are being increasingly blacklisted by SPAM blockers. Viruses can also significantly impact the performance and stability of local and government-wide networks.

In order to minimize the threat posed by unprotected computers, GovGuam computers that do not have a current anti-virus program may be denied access to the GovGuam Wide Area Network (GGWAN) until the situation is corrected. Loss of the GGWAN connection will result in a disruption of email, internet, and all other inter-agency data access via the AS400. We will be installing monitoring software on our firewall in the coming weeks. If we detect abnormal traffic from a computer within the government network we will notify the responsible agency prior to disconnecting network access.

We currently have a GovGuam-wide anti-virus license with Symantec Corporation. All GovGuam agencies are eligible for volume license discounts. If you require assistance with acquiring anti-virus software immediately, please send an email to [antivirus@guam.gov](mailto:antivirus@guam.gov) or call the Help Desk at 475-1229.

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